



Policy Name	
Psychological Counseling and Educational Guidance at Al-Mamoun University	
Policy Information	
Issue Date	2023
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Policy Statement	
<h3>1. Introduction</h3> <p>The Department of Psychological Counseling and Educational Guidance is one of the key administrative units at the university. It is responsible for providing psychological, educational, and advisory support to all students across colleges and departments.</p> <p>Its guidance units operate within each college in coordination with deanships and academic departments to promote the educational and personal development of students. The department is founded on the belief that academic excellence must be complemented by strong ethical and psychological grounding.</p>	
<h3>2. Vision</h3> <p>To contribute effectively to shaping university students into individuals who are intellectually, culturally, and religiously aware, proud of their national and cultural identity, and committed to values of integrity, responsibility, and professionalism.</p>	
<h3>3. Mission</h3> <p>The department aims to instill and strengthen students' self-confidence by guiding their activities in ways that help them gain scientific and cognitive skills in their field of study. It also strives to create a thoughtful environment that protects students from ideological deviations and intellectual fallacies.</p>	

4. Objectives

1. Provide students with religious, cultural, and ethical knowledge.
2. Identify and nurture students' talents and abilities.
3. Promote a culture of dialogue and constructive discussion.
4. Strengthen religious, national, and professional values.
5. Encourage a sense of responsibility and social service among students.
6. Support student initiatives and encourage volunteering and charitable work.

5. Programs and Key Activities

1. Intellectual Enrichment Program

Organizes lectures delivered by specialists in the fields of ethics, religion, and thought, aimed at enhancing students' intellectual and spiritual awareness.

2. Developmental Program

Provides workshops and lectures to develop students' general skills, particularly those related to academic life and social interaction.

3. Student Forums and Dialogues

Supports student talents (e.g., reading, poetry, drawing, sports) by organizing themed forums, competitions, and dialogue sessions that help enhance communication and critical thinking.

4. Educational Media

Encourages students to write and express their ideas through wall posters, bulletins, and digital platforms within their departments and colleges.

5. Social Media Awareness

Establishes official guidance pages for each college or department, managed with student participation, to promote the responsible and academic use of social media platforms.

6. Student Trips

Organizes spiritual and recreational trips for students, accompanied by faculty members, to strengthen relationships among students and between students and staff.

7. Community Service

Motivates students to engage in charitable and volunteer work, such as visiting orphanages or elderly care homes, blood donation drives, and cooperative campaigns that serve society.

6. Work Methodology

The department works in full cooperation with academic staff to ensure that all students benefit from guidance services. It adopts a proactive approach in identifying students' needs and responds through continuous training of counselors and by enhancing communication tools, both in person and digitally.

7. Target Audience

The department serves all university students, with special focus on:

- New students
- Outstanding students
- Graduating students
- Students with psychological, emotional, or social challenges

8. Challenges

Among the main challenges faced:

- Limited awareness among students about the role of guidance services
- Need for more trained counselors
- Rapid changes in student behavior due to social media influence
- Lack of digital tools tailored to psychological guidance

9. Recommendations

1. Enhance coordination between the department and college deanships.
2. Increase the number of trained educational counselors.
3. Expand awareness campaigns on campus.
4. Upgrade the department's digital and media outreach.
5. Support research in psychological and educational guidance.

10. Conclusion

The Department of Psychological Counseling and Educational Guidance plays a pivotal role in creating a balanced and supportive academic environment. Its services complement the educational process by addressing students' psychological, moral, and intellectual needs. The department is fundamental in shaping well-rounded graduates equipped with the values and skills to contribute positively to their communities and future careers.